



Vacancy summary

Customer Support Representative

GE01471448

Georgia

Education : BEP - CAP

Experience : < 1 year

Industry : Other Sectors

Position : Hot-Liner

Mobility : National

Contract : Short Term

Availability : Full Time, Evening

Languages

English : Advanced

Spanish : Advanced

Salary : 750\$ 1 969GEL

Vacancy details

Position: We are looking for a Customer Care Manager in the Spanish and English departments.

Type of employment: full or part.

Remote work, B2B contract

Location: Georgia

Our team works in the field of providing services for insurance companies and their clients.

Vacancy description:

Incoming and outgoing calls with Spanish/English speakers.

Assisting customers in placing orders on the site and entering information into the CRM system.

No cold calls. You will work with a ready-made customer base.

Requirements:

Proficiency in Spanish/English at least level B2 (you will communicate with native speakers), clear speech.

Opening hours: 16.00 to 01.00 in summer and from 17.00 to 02.00 in winter (in Tbilisi). The schedule can only be this, and we are looking for employees who are ready to work in such a schedule.

Multi-tasking and attention to detail (you will be conducting a conversation and entering information into the system at the same time).

Willingness to help and be patient. Our clients are elderly, usually over 65 years old.

What you get by working with us:

Opportunity to learn and develop.

A young and friendly team, an adequate leader who appreciates employees.

The ability to influence your income directly (after switching to a motivational scheme).

You will improve your knowledge of a foreign language as you will communicate with native speakers.

If career growth is important to you, it is possible in our company.

A big plus for the candidate will be previous experience in similar positions, but not required, and we will teach you everything ourselves.

Salary: according to the results of the interview after passing the test task.

Contacts

mobile: (+995) 598 29 19 62