



Vacancy summary

International Service Center Ltd.

GE01401329

ანა პოლიტკოვსკაიას 3 0176 თბილისი

Education : Bachelor, Bachelor of Professional

Experience : no experience

Position : Support

Contract : Long term

Availability : Full Time, Evening, Night

Languages

English : Fluent

Salary : 1 000GEL

Vacancy details

International Service Center Ltd. is a Georgia-based company, specializing in providing technical support and customer service to Canadian businesses. We take an active interest in resolving our clients' technical problems and providing an outstanding customer experience.

This position is responsible for technical service support to internal and external clients, including resolving technical service issues with end users, providing troubleshooting support, and identifying solutions to support the customers.

Duties and Responsibilities:

* Spend a part of your day answering support calls and emails that will require you to be able to rock technical questions and have our customers feeling valued.

- * Keep track of ongoing issues, resolving problems with the team, and keeping customers up-to-date on resolution progress.
- * Conduct your own investigations for uncertain situations.
- * Gather customer feedback and help the team in planning the new features.
- * Turn any situation, including bad ones, into an extraordinary experience for our customers.

Requirements and qualifications:

- * Excellent verbal and written English communication skills is a must
- * 1-2 years of technical service or support role experience is an asset
- * High-energy self-starter as well as a collaborative team player
- * Promising technical skill level; ability to learn new technologies quickly.

If you think that you meet the requirements, please send your resume to: internationalservicecenter1@gmail.com including 04.06.2021.

Contacts

mobile: (+995) 592 11 88 57