

Vacancy summary

German Speaking Customer Expert

GE01492576

Istanbul

Education : Bac + 2 DEUG, BTS, DUT

Experience : Graduates

Contract : Long term

Availability : Full Time

Languages

German : Fluent

English : Advanced

Turkish : Advanced

Vacancy details

Teleperformance, a global leader in digital business services worldwide, provides services to international firms on a global scale, delivering superior results in managing companies' customer service, technical support, sales, marketing, and collection processes.

The Teleperformance Group operates in 100 countries, with 300+ languages and dialects, and employs over 500,000 professionals, serving large-scale international firms in 170+ sectors with outsourced customer experience services.

Teleperformance Turkey collaborates with large-scale companies across 150+ sectors, employing over 11,000 professionals.

Our esteemed corporate client, operating under the Teleperformance umbrella and recognized as a leader in its sector, is currently seeking a " German Speaking Customer Expert" who can effectively work from home across Turkey.

Job Description:

- Handling inbound calls from customers.
- Ensuring accurate information dissemination and delivering high-quality service to achieve optimal customer satisfaction.

Requirements:

- Minimum educational attainment equivalent to middle school in Germany (preferably high school graduation).
- Native-level fluency in German.
- Capability to work exclusively from home (Home Office).
- Possession of a suitable home environment conducive to remote work.
- Reliable and high-speed internet connection at home.
- Strong diction and robust communication skills.
- Proficiency in computer skills.
- Customer-centric approach with a focus on satisfaction.
- Ability to collaborate effectively within a team environment.

Teleperformance, as a global leader in digital business services, adopts the approach of "Our strength is technology, Our focus is people," providing simpler, faster, and more secure customer services to the world's leading brands. Being recognized as one of the top 5 workplaces globally, Teleperformance offers career opportunities for individuals seeking to join our team. We are looking for team members to join us at Telepe

Contacts
